ALASKA

HONORING ALL WHO SERVED

SERVING ALASKA ONE VETERAN AT A TIME

Office of Veterans Affairs
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Anchorage, AK 99508
907.334.0874
888.248.3682

STATE CAPITOL
P.O. Box 110001
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Governor Sean Parnell

STATE OF ALASKA

550 West Seventh Avenue, Suite 1700
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Governor@Alaska.Gov

Dear Alaska Veterans,

Thank you for your service to our nation!

Alaska prides itself as home to the highest percentage of military veterans in the nation - more than 16 percent of Alaskans have earned this distinction. Even after leaving active duty, our veterans serve our nation, secure our sovereignty, ensure our freedom, and deserve our support. We take seriously your patriotic sacrifice.

For all you have done to make America strong, I want to make sure you are enrolled for every benefit that you have earned as a result of your service. This booklet is a resource for you and your loved ones to assist you in locating services and benefits you may be entitled to receive.

The stronger, healthier, and more financially secure you are, the better it is for your family and our entire state. We encourage you to take advantage of the services listed in this booklet and hope you will continue to make Alaska your home. We remain profoundly grateful for your service.

Best regards,

Sean Parnell
Governor

STATE OF ALASKA VETERANS BENEFITS

Greetings from the Office of Veterans Affairs

Often our society likes to label groups with titles. It is impossible for me to combine only one or two words that adequately describe the Alaskan veteran. They volunteer under the umbrella of war, they stand in the gap when others will not, they stay in the fight when most would give up, they suffer injuries that would put most people out of action, and in the end are willing to do it all over again for their love of country and those who live in it.

We are blessed in Alaska because our present and past elected officials recognized this selfless service by our veterans. This booklet was developed to describe benefit packages that help improve our veterans quality of life. I know that we will continue to see enhancements to the old benefits as well as the establishment of new ones for our veterans and we will forever continue to serve Alaska's veterans one veteran at a time.

Verdie A. Bowen, Sr.

Verdie A. Bowen, Sr., Director
Office of Veterans Affairs

TABLE OF CONTENTS

Office of Veterans Affairs.....5

Numbers You Need to Know.....5-6

Federal Benefits & Websites.....7

General Info & General Eligibility.....8

Transitional Documents & Information.....9

Education Benefits.....10

Real Estate Benefits.....11

Licenses & Permits.....12-13

Other Benefits.....14

Honor Guard.....15

General Information & Veterans Service Organizations.....16

Military Funeral Honors & Eligibility.....17

Requesting Honors (a final salute to the fallen).....18

Alaska National Guard Personnel Support Services Team.....19-21

Alaska National Guard Family Program Locations.....22

Office of Veterans Affairs

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Veteran Service Officers

ANCHORAGE 1.888.353.7574 (ext is the last four of the organization you are calling)

Veterans of Foreign Wars:	907.257.4801
American Legion:	907.257.4802
Disabled American Veterans:	907.257.4803
Military Order of the Purple Heart:	907.257.4760
Vietnam Veterans of America:	907.333.9080

WASILLA

Disabled American Veterans:	907.376.4318
Veterans of Foreign Wars (VFW):	907.373.7600
Military Order of the Purple Heart:	907.376.4318

JUNEAU

University of Alaska Southeast (UAS-Armory):	907.465.4211

FAIRBANKS

Disabled American Veterans:	907.457.4673 x236
Military Order of the Purple Heart:	907.456.4238
University of Alaska Fairbanks (UAF):	907.474.2475

SOLDOTNA

American Legion:	907.260.7640

Alaska VA Healthcare

Anchorage VA Outpatient Clinic:
Office: 907.257.4700
Toll Free: 1.888.353.7574

Fairbanks VA Community Based Outpatient Clinic:
Office: 907.361.5242
Toll Free: 1.888.353.5242

Kenai VA Community Based Outpatient Clinic:
Office: 907.395.4100
Toll Free: 1.877.797.8924

Mat-Su VA Community Based Outpatient Clinic:
Office: 907.631.3100
Toll Free: 1.866.323.8648

Juneau VA Community Based Outpatient Clinic:
Office: 907.796.4300
Toll Free: 1.888.308.7890

Anchorage VA Outpatient Clinic

Alaska VA Veterans Centers

Anchorage Vet Center
Office: 907.563.6966

Fairbanks Vet Center
Office: 907.456.4238

Wasilla Vet Center
Office: 907.376.4318

Kenai Vet Center
Office: 907.260.7640

VA Homeless Veterans in Need

Toll Free: 1.877.424.3838

Veterans Crisis Line

Toll Free: 1.800.273.8255 press #1

VA Regional Benefits Line

Toll Free: 1.800.827.1000

VA Regional Education Line

Toll Free: 1.888.442.4551

Federal Benefits for Veterans, Dependents and Survivors

Bereavement Counseling..... 1.202.461.6530
Civilian Health and Medical Program (CHAMPVA)..... 1.800.733.8387
Caregiver Support..... 1.855.260.3274
Education..... 1.888.442.4551
Federal Recovery Coordination Program..... 1.877.732.4456
Foreign Medical Program..... 1.888.820.1756
Headstones and Markers..... 1.800.697.6947
Health Resource Center..... 1.877.222.8387
Homeless Veterans..... 1.877.424.3838
Home Loans..... 1.888.244.6711
Life Insurance..... 1.800.669.8477
National Cemetery Scheduling Office..... 1.800.535.1117
Veterans Crisis Line..... 1.800.273.8255
Pension Management Center..... 1.877.294.6380
Presidential Memorial Certificate Program..... 1.202.565.4964
Special Health Issues..... 1.800.749.8387
Telecommunication Device for the Deaf (TDD)..... 1.800.829.4833
VA Benefits..... 1.800.827.1000
VA Combat Call Center..... 1.877.927.8387
Women Veterans..... 1.855.829.6636

Web Sites

Burial and Memorial Benefits..... www.cem.va.gov
Caregiver Support..... www.caregiver.va.gov
CHAMPVA..... www.va.gov/hac/forbeneficiaries/champva/champva.asp
eBenefits..... www.ebenefits.va.gov
Education Benefits..... www.benefits.va.gov/gibill
Exposures..... www.publichealth.va.gov/exposures
Federal Jobs..... www.usajobs.gov
Health Care Eligibility..... www.va.gov/healthbenefits
Home Loan Guaranty..... www.benefits.va.gov/homeloans
Life Insurance..... www.insurance.va.gov
Memorial Certificate Program..... www.cem.va.gov/pmc.asp
Mental Health..... www.mentalhealth.va.gov
My HealtheVet..... www.myhealth.va.gov
National Resource Directory..... www.nrd.gov
Prosthetics..... www.prosthetics.va.gov
Records..... www.archives.gov
Returning Service Members..... www.oefoif.va.gov
Women Veterans..... www.womenshealth.va.gov
VA Vet Centers..... www.vetcenter.va.gov
VA Home Page..... www.va.gov
VA Benefit Payment Rates..... www.vba.va.gov/bln/21/rates
VA Forms..... www.va.gov/vaforms
Vocational Rehabilitation and Employment..... www.vetsuccess.gov

General Information

This booklet was developed by the Office of Veterans Affairs. The description of benefits for Alaska's veterans, dependents and survivors is informational only. The best way to determine if you qualify for a certain benefit is to contact the person or program shown in this booklet.

General Eligibility

Veteran qualifications for benefits are based upon the type of discharge from active military service or reserve component. The discharge must be under other than dishonorable conditions. Eligibility for benefits may be limited as the result of additional conditions, for example: disability, period of service, length and location of service.

Veterans are:

Valiant warriors of the past.

Extremely brave.

True to their country.

Enduring voices for freedom.

Real, Ready, and Responsible.

A powerful force for freedom & reminder to America of the promised benefits for everyone who have served.

Never gives up, never gives in, never surrenders their allegiance to the United States of America.

Service before self mentality, committed until death.

Recording DD Form 214/215/NGB22

A veteran may record, without fee, the original or a certified copy of his or her Armed Forces Report of Separation at any Department of Natural Resources Recorder's Office. For more information: www.dnr.alaska.gov/ssd/recoff/default.cfm

Military Credit for State Retirement

Certain members of the various state retirement programs may be eligible for additional credit for up to five years military service. Military service will increase your retirement service and monthly benefits. Visit the web site below, click on the retirement system of interest and scroll to Military Credit. In the National Guard and Naval Militia retirement system, anyone with at least 20 years of combined Alaska guard service, guard service in any other state, active military service and the reserves, of which at least 5 years must have been satisfactory service in any branch, may receive a small benefit upon separation from the Alaska Army Guard, Air Guard, or Naval Militia if you meet minimum eligibility provisions. Contact: www.doa.alaska.gov/drb/ngnmrs/index.html or call: 1.800.821.2251.

Veterans Employment Services

The Alaska Department of Labor and Workforce Development, Veterans Services, promotes employment, economic stability and growth by operating a no-fee labor exchange that meets the needs of employers, veterans and all job seekers.

There are 21 Job Centers across the State. The Anchorage (Midtown and Muldoon), Fairbanks and Wasilla Job Centers have on-site Veteran Representatives; however, all Job Centers provide the following services to qualified veterans:

- internet computer, printer, fax, phone access
- job search guidance
- priority job referrals
- career counseling
- referral to partner agencies
- job development
- one-on-one assistance
- resume assistance
- interview skills
- workshops

For more information go to: www.jobs.alaska.gov/veterans or contact 877.724.2539.

Education Benefits

National Guard members may receive up to 100% tuition assistance at any University of Alaska system school. Guard members should contact the Education Officer at 907.428.6663.

Resident tuition is available at any University of Alaska System school for active-duty military personnel or members of the National Guard, or their spouses or dependent children. United States veterans eligible for a VA education benefit or their spouse or dependent children are also eligible for resident tuition. Qualifying students must move to and remain domiciled in the State of Alaska during their course of study.

The spouse and dependents of armed service members who are an Alaska resident and died in the line of duty, or was listed by the DOD as a Prisoner of War or was killed in action is entitled to a waiver of undergraduate tuition & fees. Contact for information: UAA 907.786.1480, UAF 907.474.7211, UAS 907.796.6255.

High School Diploma for WWII Veterans

Operation Recognition, a nation wide effort, recognizes that many WWII veterans went off to war and never received a high school diploma. In Alaska, the Department of Education and Early Development may award diplomas to WWII veterans living in Alaska. A family member may apply on behalf of the veteran at http://education.alaska.gov/wwll/

or apply at:

Alaska Dept. of Education & Early Development
801 West 10th Street, Ste. 200
PO Box 110500
Juneau, AK 99811-0500
907.465.2800

Alaska Home Loans and Land Purchase

Veterans Housing and Residential Loans

The Alaska Housing Finance Corporation (AHFC) administers the Veterans Mortgage Program which offers financing for qualified veterans at lower interest rates. Active duty service in the Armed Forces, Public Health Service, NOAA or service as a cadet at the US Army, Air Force, Coast Guard or Naval Academy may qualify. Loans are generally processed rapidly, require little or no down payment, and often include lower interest. To apply for a loan under this program, contact any AHFC-approved lender. For details go to www.ahfc.us/buy/loan-programs/vets/. To contact the Alaska Housing Finance Corporation write to: PO Box 101020, Anchorage AK 99510-1020. You can also visit: 4300 Boniface Parkway in Anchorage or call 907.338.6100 or 1.800.478.AHFC(2432) outside of Anchorage, but within Alaska.

AHFC also offers a Veterans Interest Rate Preference, in which a veteran receives a 1% lower interest rate on the first $50,000 of a bank loan when purchasing a new home. Ask the bank handling the financing to implement this program for you. AHFC grants a preference to veterans for the rent or sale of a portion of its low cost housing project units.

Veterans Land Discount/Purchase Preference

The Veterans Land Discount program allows certain veterans a 25% discount on the purchase price of state residential/recreational land. The discount may be used only once during the veterans lifetime and may not be used in conjunction with the veterans preference.

Under the Veterans Land Sale Preference, before offering the general public any unoccupied residential land by auction, a veteran has the exclusive opportunity to purchase the land at a restricted sale at fair appraised market value. Parcels that are offered under this preference must be five acres or less, classified as settlement land and zoned for residential use only. A fact sheet is available on benefits administered by the Alaska Department of Natural Resources, Division of Mining, Land and Water Management.
www.dnr.state.ak.us/mlw/factsht/vet_prog.pdf (phone) 907.269.8400.

Property Tax Exemptions

Real property owned and occupied as the primary residence and permanent place of abode by a qualified disabled veteran whose disability was incurred or aggravated in the line of duty and whose disability has been rated at 50% or more by the military service or the U.S. Department of Veterans Affairs, is exempt from taxation on the first $150,000 of assessed valuation. The exemption transfers to a spouse if the veteran passes away and the spouse is at least 60 years of age. For more information contact your local tax assessor office by March 15 for current year exemption.

Licenses & Permits

Active Military Extension Policy: Effective June 1997, Alaska adopted a military extension policy that states non-commercial drivers licenses are valid for 90 days after discharge or upon return to the State of Alaska, whichever occurs first.

Veterans License Plates: In a measure to honor persons who have served or are serving with the United States Armed Forces, the State Legislature has designated several special license plates for veterans, recipients of the Purple Heart Medal, veterans who have been a Prisoner of War (POW), veterans who are survivors of Pearl Harbor, and Gold Star Families. Plates are issued free of charge after proof of service or family loss is validated by the DMV. There is a $30.00 plate fee charged to all other applicants for service veterans plates at the time of initial application for or replacement of veteran's plates and National Guard plates.

Veterans Status on Alaska Drivers Licenses/ID's: Effective March 2013, a person's status as a veteran can be placed on a drivers license or state identification card. Proof of honorable conditions discharge is required by showing retired military ID card; DD214/15; NGB22 or NGB22A; WD AGO 53, 55, 53-55; NAVPERS 553; NAVMC 78PD; or NAVCG 553.

Veterans Disabled Plates: A person who qualifies for 50% disability may apply for a disabled veteran plate and is not subject to motor vehicle registration taxes or registration fees. Second and subsequent sets of plates are available upon payment of full fees. Plates cannot be requested by mail unless the applicant lives in a remote part of Alaska and does not have access to a DMV office. This plate does not provide the holder special parking privileges.

To apply for disabled veteran's license plates with parking privileges, an applicant must submit the following documentation of a mobility impairment and proof of a service related disability: An original Application for Disabled Parking Identification must be completed in full by both the applicant and their Alaska licensed physician and a certificate from an agency of the United States federal government, including the veteran's administration, stating the person has a service related disability. This affidavit must be signed by a physician licensed to practice in Alaska. DMV Contact Number: 907.269.5551 or visit your local DMV office.

Waiver of Commercial Driving Skills Test: The DMV may waive the commercial motor vehicle driving test for certain drivers with recent military commercial motor vehicle experience. Contact DMV at 907.269.5551 for more information or visit your local DMV office.

Licenses & Permits Continued...

Hunting and Fishing Licenses: Members of the military service or the U.S. Coast Guard who are on active duty permanently stationed in Alaska, or a dependent of a member of the military service on active duty permanently stationed in Alaska, may apply for military licenses at the time of license application and pay the same rate as a resident.

Active members of the Alaska National Guard and Alaska military reserves stationed in the State of Alaska who have met the residency requirements under AS 16.05.415 and AS 16.05.940 may receive a free hunting and sport fishing license. The license will only be available through the State of Alaska Headquarters Licensing Office. The application/affidavit must be signed by an authorized official. For a list of authorized officials call 907.428.6031. Applications can be found at www.adfg.alaska.gov or by calling 907.465.2376.

Disabled Veteran: Resident hunting and sport fishing licenses are available at no charge to honorably discharged veterans with a 50% or greater service connected disability and Alaska residency. Applicants must live in Alaska for 12 consecutive months immediately proceeding the application. Veterans may obtain an application by calling 907.465.2376, by emailing adfg.license@alaska.gov or by writing to the Alaska Department of Fish and Game, Licensing Section, P.O. Box 115525, Juneau, AK 99811-5525.

State Camping Pass: The legislature granted disabled Alaskan veterans the right to receive a camping pass free of charge. The camping pass, which is valid in all developed Alaska State Park campgrounds, is good for two years. To receive a free camping pass, an eligible disabled veteran must present proof of a service connected disability and Alaska residency at either the Anchorage, Fairbanks or Juneau Department of Natural Resources (DNR) Public Information Centers. An Alaskan driver's license, Alaska sport fishing license, Alaska voters registration card, or other documentation suitable to the department must be provided to prove residency. Evidence of service connected disability can be provided by presenting a Veterans Administration patient data card or a current year letter from the US Department of Veteran's Affairs. Either one must be signed by a Veterans Services Officer. DNR Public Information Centers: Anchorage: 907.269.8400; Fairbanks: 907.451.2705; Juneau: 907.465.3400.

Alaska Marine Highway Pass: A one year pass on the ferries of the Alaska Marine Highway is available for veterans with a service related disability. This pass entitles the disabled passenger and an attendant (if required by a physician) to travel at 50% of the regular passenger fare, between Alaska ports only, on all vessels, year-round. To request a pass application, call 1.800.642.0066 or write Alaska Marine Highway System, Attention: Pass Desk, P.O Box 112505, 6858 Glacier Highway, Juneau, AK 99811-2505 or at: www.ferryalaska.com

Birthday Cards from the Governor

Birthday greetings by the Governor are available to veterans 80 or older. Veterans or family & friends should contact the Governors Office at least four weeks prior to the event and supply the name, address and proof of age of the veteran. Send the request to: Constituent Relations, Governor's Office, PO Box 110001, Juneau, AK 99811 or by calling 907.465.3500.

Alaska Veterans & Pioneers Home

Located in Palmer, Alaska, the Alaska Veterans & Pioneers Home designates 75% of the 79 beds in the home for veterans. Qualifying veterans are eligible for a per diem from the VA to offset costs of their care. For information on how to qualify, call the Veterans Liaison at 888.355.3117 or visit the website at http://dhss.alaska.gov/daph/Pages/palmer/default.aspx

Deceased Veteran Death Certificate

The Bureau of Vital Statistics will issue up to four certified copies of a veterans death certificate free of charge. The death certificates are only available to qualified individuals which includes: A personal representative of the veterans estate; a trustee of a revocable trust of which the veteran was the settlor; or a person who needs a certified copy of the veterans death certificate for the purpose of satisfying an eligibility requirement for a benefit related to the death of the veteran. Visit http://dhss.alaska.gov/dph/VitalStats/Pages/death/veteran_death_certificate.aspx for more information or call 907.465.3391.

Alaska Railroad Discount

The Alaska Railroad offers a 20% discount to veterans, active duty and dependents. Reservations can be completed on-line at www.alaskarailroad.com or by calling 907.265.2494 or 800.544.0552. ID showing proof of status must be shown at boarding.

Veteran Employment Tax Credit

A taxpayer that hires a veteran and employs the veteran in the state is entitled to a tax credit. Certain conditions apply. Contact the Department of Revenue, Tax Division at 907.269.6620 or reference AS 43.20.047.

"It's never about us"
Honoring Those Who Served

Alaska Army National Guard Honor Guard

Military Funeral Honors

State Headquarters: 907.428.6688 or 428.6252

Fax: 907.428.6685

Email: ngakfuneralhonors@ng.army.mil

Alaska Army National Guard Honor Guard

We are Citizen Soldiers proud to serve our community, state and country. We are direct representatives of the United States Army and have been authorized by the Department of Defense to provide honors for all eligible veterans. We are active duty uniformed soldiers who have been tasked to provide honors to all branches of the Armed forces; Army, Navy, Marines Corps, Coast Guard and Air Force. Please do not hesitate in requesting our services for any and all veterans. They are all entitled to a professionally executed farewell from a grateful nation.

Veterans Service Organizations

Local Veterans Service Organizations (VSO's), such as Veterans of Foreign Wars and American Legion Posts, have open offers to provide firing parties, chaplains, and additional veterans support for any services when requested. The Alaska National Guard Honors Team frequently works in conjunction with local VSO's to further demonstrate the gratitude of our nation and community support for our deceased veterans and their families.

Eligibility

- Military members on active duty or in the Selective Reserve.

- Former military members who served on active duty and departed under conditions other than dishonorable.

- Former military members who completed at least one term of enlistment or period of initial obligated service in the Selected Reserve and departed under conditions other than dishonorable.

- Former military members discharged from the Selected Reserve due to a disability incurred or aggravated in the line of duty.

A Debt of Gratitude

In January 2000, Congress decreed that any military member (retired, active or reservist) is entitled to Military Funeral Honors at the request of the family, at no cost.

The rendering of Military Funeral Honors is a ceremony representing the Nation's deep gratitude to those, in times of war and peace, who have faithfully defended our country. This ceremonial paying of respect is the final demonstration a grateful nation can provide to our veteran's family.

Every veteran is entitled to Military Funeral Honors performed by uniformed members of the Armed Forces. The Alaska Army National Guard's Honor Guard is a direct representative of the United States military and is highly qualified and certified to perform proper Military Funeral Honors.

Military Funeral Honors

Upon request, military honors will be provided for eligible veterans whenever possible. By law an honor guard detail will consist of no less than two members of the Armed Forces. One member of the detail shall be a representative of the parent service of the deceased veteran. The honor detail will, at a minimum, perform a ceremony that includes the folding and presenting of the American Flag to the next of kin and the playing of Taps. The playing of Taps will be played by a bugler if available, or by electronic recording.

Requesting Honors

If the family of a deceased veteran would like to request Military Funeral Honors for their loved one, a funeral director needs to be contacted and given the proper information recognizing the loved one's military service. Any of the following documents are acceptable:

- DD-214 or NGB-22 (Discharge papers)
- Honorable Discharge Certificate
- Veteran's Service Number/ID Card
- Documentation for an award received

Funeral directors should call the Headquarters Office for the Alaska Honor Guard Program. It will be processed and assigned to the Military Funeral Honors team. In the absence of a funeral director, a family member can contact our office for assistance.

Alaska Honor Guard State Coordinator:
907.428.6688 or 428.6252

Alaska National Guard
Joint Support Services (JSS)/Warrior & Family Services

State Family Program Director (SFPD) - 907.428.6680 or 907.632.3378

SFPD is responsible for the execution and success of the Joint Support Services/Warrior & Family Services (JSS/WFS). Through collaboration, coordination and communication, the SFPD will synchronize all JSS/WFS assets to ensure efficiency and program/mission success.

Family Assistance Center (FAC) - 907.428.6663 / 1.800.917.3608 24-hour emergency contact

Provides comprehensive, coordinated, and responsive services to include referral within the State Family Program or local community. Referral services include all of the agencies below as well as financial services, legal, TRICARE, crisis intervention and community outreach.

Family Readiness Support Assistants (FRSA) and Airman and Family Readiness Program Manager (A&FRPM) - 907.428.6663 / 1.800.917.3608 24-hour emergency contact

FRSA/AFRPM, as Family Readiness subject matter experts, provide direct support to ARNG and ANG Commanders in regard to the implementation and sustainment of the Family Readiness Program within their respective units.

Child & Youth Services (CYS) - 907.428.6663 / 1.800.917.3608 24-hour emergency contact

CYS implements and facilitates training/readiness program for military youth. It also provides child and youth referral and resources to service members and families to reduce challenges that arise from military service. CYS engages with the community and local agencies to educate them on their military youth. Outreach programs include, but are not limited to the following:

NGB Youth Program Presentations	Summer/Winter Camps	Youth Workshops
Volunteer Opportunities	National Conference	ROPES Course

Sexual Assault Prevention and Response Program (SAPR) - 907.428.6219/907.854.1899

SAPR program provides 24-hour confidential (restricted/unrestricted reporting options) victim assistance/advocacy to assist the service member and/or family. Contact your SARC or VA for confidential assistance.

Resilience, Risk Reduction and Suicide Prevention Program Manager - 907.428.6663
1.800.917.3608 24-hour emergency contact

Aids and equips commanders and leaders with the skills and resources to combat suicide, ensuring early identification and treatment. Promotes soldier awareness and access to local resources.

Director of Psychological Health (SFPO) - 907.428.6663 / 1.800.917.3608
24-hour emergency contact

Advocate and support service members and their families by promoting mental fitness and ultimately operational readiness through confidential no-cost counseling services, referrals, case management, collaboration and support services including, but not limited to the following:

Critical Incident Management	Leadership Training	Wellness Education
Commander Consultation	Suicide Awareness	Parenting
Stress Awareness/Mgmt	Effective Communication	Assessment and Referrals

Yellow Ribbon Reintegration Program (YRRP) 907.428.6663

YRRP events shall inform service members and families about the assistance and services available throughout the entire deployment cycle (pre-, sustainment(family specifically) post-30, post-60, and post-90)

Education Officer - 907.428.6663

Inform service members and families of educational benefits available through a variety of programs based on service specific eligibility. Assist with transferring education benefits prior to discharge.

Post Deployment Health Reassessment Manager (PDHRA) - 907.428.6663

Allow service members and health care providers the opportunity to identify potential health issues before they become chronic conditions and treat known health problems before they affect a service members deployment status or career. The PDHRA also empowers servicemen and women to proactively take charge of their health so that they receive the DoD and Veterans Affairs sponsored health services they have earned through their service.

Master Resiliency Trainer and Coordinator (MRT) - 907.428.6663

MRT is part of Comprehensive Soldier Fitness. It is designed to enhance a soldier's mettle, mind and mental thinking and focuses on the five dimensions of strength: emotional, social, spiritual, family and physical. This program will teach soldiers and civilians how to strengthen themselves which in turn will strengthen relationships with family, friends and co-workers leading to a better working environment and becoming a more productive work force.

Employer Support of Guard and Reserve (ESGR) - 907.334.0883 / 907.428.6829
www.esgr.mil

Informs and educates service members and their civilian employers regarding their rights and responsibilities governed by Uniformed Services Employment and Reemployment Rights Act (USERRA). ESGR's mission is to gain and maintain support for National Guard and Reserve Component members by recognizing outstanding support, increasing awareness of the USERRA law, and resolving conflict through mediation.

Transition Assistance Advisor (TAA) - 907.428.6663

TAA serves as the Alaska National Guard primary point of contact for assisting members in accessing/navigating VA benefits and healthcare services. TAA's also provide assistance in obtaining entitlements through the TRICARE Military Health System and access to community resources.

Hero2Hired (H2H) - 907.232.1527

The goal of Hero2Hired is to reduce the number of unemployed and underemployed Reserve Component Service members and veterans leveraging civilian, career readiness resources provided through the Yellow Ribbon Reintegration Program.

Alaska National Guard Family Program & Family Assistance Centers

Joint Force Headquarters

Office hours: 8:00am - 4:00pm, M-F / Main Line: 907.428.6663 / Fax: 907.428.6691
Toll-Free (Outside Anchorage): 1.888.917.3608
Physical Location: Camp Denali, Bldg. 49000
Rooms D-103 & D-101
JBER, AK
Mailing Address:
PO Box 5800 / JBER, AK 99505-0800

Statewide Family Assistance Center / Wing Family Program & Reserve Component Locations:

Bethel Family Assistance Center
Bethel Armory
3704 Tower Road
Bethel, AK 99559 / Ph: 907.543.0561

Fairbanks Family Assistance Center
Fairbanks Armory
202 Wien Street
Fairbanks, AK 99701 / Ph: 907.459.8729

Juneau Family Assistance Center
Juneau Armory
12300 Mendenhall Loop Rd., Ste. 222B
Juneau, AK 99801 / Ph: 907.523.4020

Mat-Su Family Assistance Center
Alcantra Armory
3401 E. Bogard Road
Wasilla, AK 99654 / Ph: 907.373.9446

Fort Greely (Delta Junction)
Family Readiness
Bldg. 601, Room 22
Fort Greely, AK 99731 / Ph: 907.873.4906

Army Reserve
James E. Lee Reserve Center (USAR)
45580 Otter Lake Road
JBER, AK 99505 / Ph: 907.384.7826

Douthit Reserve Center (USAR)
Bldg 3470 Chippewa Avenue
Fort Wainwright, AK 99703
Ph: 907.384.7826

Navy Reserve
Bldg 733
JBER, AK 99505 / Ph: 907.384.6487

Marine Reserve
15920 27th Street
JBER, AK 99506 / Ph: 907.552.7068

Coast Guard
U.S. Coast Guard Sector Anchorage
G-Wing, Bldg. 49000 Army Guard Rd.
JBER, AK 99505 / Ph: 907.428.4200

Air Force Reserve
9443 Mundy Avenue
JBER, AK 99506 / Ph: 907.551.4746

What is a Vet Center?

The Department of Veterans Affairs Vet Center program operates a system of community based counseling centers. The Vet Centers are staffed by small multi-disciplinary teams of dedicated providers, many of which are combat veterans themselves. Vet center phone numbers can be found on page 6.

What is VetSuccess?

VetSuccess is a partnership between the Department of Veterans Affairs Vocational Rehabilitation and Employment Program & the Department of Labor's Veterans Employment and Training Service Program. The two programs work together in partnership to provide direct job service to participants on a national as well as local level.

In Anchorage: 907.786.1299
www.vetsuccess.gov

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2014 EDITION 2